

NSHE
Campus Technology Officer Meeting
January 27, 2010
1:00 - 2:30 p.m.

MINUTES

Attendance: Bob Moulton, Robyn Render, Roberta Roth, Lori Temple, Jeff Cox, Steve Zideck, Carlo Dacumis, Kenneth Sullivan, Ed Novak, Chris Gaub, and Karen Brown.

Advisory Group Update: Steve Zideck did not receive the meeting information therefore was not able to attend. Roberta provided the update for him. She stated SCS provided an update on SCS' planning activities, a snapshot of the Stop Light chart was presented, Paul Mudget presented a high-level presentation regarding issues surrounding information security and some of NSHE's goals and activities currently underway, Robyn Render provided updates on the Strategic Planning questions and the status of the Assistant Vice Chancellor for I.T. search.

Other topics that came up were the Sage report the governor received about the possible consolidation of State and NSHE technologies, a brief discussion on a report SA received from Simetrics regarding the inclusion of a supply chain program for minority women and disadvantaged businesses. There are iNtegrate working groups being formed to look at what functionality is needed and different things related to the Finance and HR systems moving forward. Not much detail on that at the moment.

Lori requested the Strategic Planning questions be incorporated into the Ongoing Planning and Activities questions. It was also requested to have the questions remain the same. This will allow UNLV to properly channel the questions through the appropriate channels thus allowing for the questions to be adequately vetted and answered. She anticipates a three month period is sufficient. Steve Zideck echoed Lori's concern.

Robyn Render stated she was willing to work with the institutions to give them enough time to fully answer the strategic planning questions. The due date to have the questions answered has been moved back to March 12, 2010.

Student Email and Unix Services Transition: Chris Gaub provided an update. He stated the project was moving forward at different paces at different institutions. Evelyn Tinney and members of the Systems staff are continuing their work in facilitating the process. Chris didn't get around to e-mailing the CTO's a communication plan for the project the previous week but will do so later on in the day. All questions should be e-mailed to him. If needed time will be set aside at the February 24, 2010 CTO meeting to discuss them.

There have been requests made to SCS to assist with the transition; however, it had previously been agreed by all the CTO's that each institution would handle their own communication to their staff and students. Everyone understood this to be the case.

Web access and storage will be maintained for faculty and staff upon request; however, each institution will be responsible for providing SCS the names and ID's of those individuals no later than June 01, 2010. Chris Gaub will send this information to everyone so those not in attendance have the information. Per Lori's request conversion dates will be provided to the CTO's by the next meeting. Chris informed the institutions they would need to work with SCS on ID generation upon Admissions implementation.

Security plan (IS Policy) Next Steps: Robyn stated she would be writing a formal letter to the campus presidents requesting they name someone at their institution to fill the role of information security officer. The information security officer will be a member of the information security council. The council will meet on February 19, 2010. She hopes to have the letter sent to the presidents by February 01, 2010. Robyn suggested having the security policy as a standing agenda item where the CTO's could discuss security happenings at their campus via information provided to them via their ISO. Paul Mudget will confirm the councils first meeting date and will send an agenda.

Identity Management Research: The implementation of universal ID has brought some focus to single sign-on issues. Part of the issue is defining the entire scope; however, it initially embodies the campus solutions Peoplesoft application and integrating it to other authentication and access control methodologies at the institutions. The interim solution uses Active Directory. It has coordinated with the way TMCC has implemented Active Directory. A more comprehensive and attainable approach will be needed as more institutions go live with PeopleSoft. This led Robyn to do her own external

research on a couple organizations with experience in this arena. She requested two or three volunteers to assist her and Paul in reviewing her research. Lori Temple volunteered Don Diener (UNLV), Brian Chongtain volunteered John Nicpon (NSC) and Steve Zideck (TMCC) volunteered himself.

Jeff Cox stated they were not going to Active Directory. Robyn stated she wasn't implying it was required rather an option of one of the models. Lori Temple stated UNLV had not made a decision. Mugunth will send Robyn some information on what CSN is doing as well as the vendor Dyntek.

Earlier in the day Robyn had a conversation with the business officers regarding planning for PeopleSoft financials. They will be taking advantage of a free consulting program offered by Oracle that offers their strategic customers a business case development process. The outcome of the meeting resulted in an emerging disconnect between the business officers and the presidents due to the budget constraints and moving forward. She wants to spend some time with the working group to provide Oracle the information they need to perform their analysis. In order to provide Oracle the information they need two data gathering processes must happen. A questionnaire must be put together which will be directed at the representative designated by each institutions business officer. The other is the topical workshops scheduled for March 9 and 10, 2010. The CTO's will be invited to these workshops. Robyn will send the introductory letter she sent to the business officers and the names of the representatives to the CTO's.

Discussion of semester start issues and Bighorn user/capacity statistics: There was an issue with SIS on January 11, 2010. Bob Moulton stated there were six million hits in one day which caused CSN's registration to go down for an hour. The previous peak day had been 5.5 million hits. Bob stated had they looked at midnight they would have seen there were 8,000 users on SIS between 12:00-1:00 a.m. There were 4.5 million transactions on the 12th but it was handled better due to implementing capacity on demand and eliminated Batch. He advised being aware of what the institutions' head count is doing.

Robyn has requested a five year legacy plan. What SCS is doing is they're creating a foundation on the infrastructure, managing the load and observing as things happen. The only issue with this is that SCS is not fully aware of where and when each institution is doing what. The reports will be available to everyone.

Announcement: Lori Temple announced her and Mugunth would be on panels at the Inaugural Nevada I.T. Symposium at the MGM Grand on March 2, 2010. All are encouraged to attend. The registration fee is a low price of \$200.00

Next Meeting: [February 24, 2010](#)